

COMMUNITY RESOURCES

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I. GENERAL LEGAL ADVICE

AMERICAN BAR ASSOCIATION LEGAL INFORMATION AND REFERRAL WEBSITE

(Provides assistance to low income people in finding legal help from a lawyer or other sources)

<http://www.findlegalhelp.org>

ANTELOPE VALLEY SELF HELP LEGAL ACCESS CENTER

Michael D. Antonovich - Los Angeles County Superior Court

42011 4th Street West

3rd Floor, Room 3920

Lancaster, CA 93534

(800) 433-6251

Be prepared to wait to be assisted. Monday – Thursday 8:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m., Friday 8:30 a.m. – 12:00 p.m. First 30 People receive assistance starting at 8:30 a.m. with family law, evictions, name change, civil harassment and restraining orders.

Bring all your court papers with you. Services are free.

ASIAN AMERICANS ADVANCING JUSTICE

1145 Wilshire Blvd., 2nd Floor, Los Angeles, CA 90017

Telephone Hotlines:

(213) 977-7500-Main Number

(800) 520-2356 Chinese Translators

(800) 867-3126 Khmer Translators

(800) 867-3640 Korean Translators

(800) 267-7395 Vietnamese Translators

<http://www.apalc.org>

Mon-Fri: 9:00 a.m. – 5:30 p.m.

Provides assistance to low income people only; multiple language counseling; mediation available to all on sliding fee scale. Assistance with immigration, family law, and domestic violence.

ASKTHELAWYER.COM

<http://www.askthelawyer.com/index.php> redirects to mierendorflawoffices.com

Provides free initial online consultation with a local attorney. Site also contains legal articles and consumer information.

BET TZEDEK (HOUSE OF JUSTICE)

Bet Tzedek Legal Services

3250 Wilshire Blvd., 13th Floor, Los Angeles, CA 90010

Phone: (323) 939-0506

Fax: (213) 471-4568

Clients are seen by appointment only. Please call to schedule your appointment.

Monday-Friday, 9:00am-5:00pm

<http://www.bettzedek.org>

Provides assistance to low income only, within L.A. County. Will not handle cases of personal injury, child custody, criminal acts, automobile accidents, tickets, medical malpractice; call for more information.

CHRISTIAN LEGAL AID OF LOS ANGELES

333 W. Florence Ave.

Inglewood, CA 90301

(323) 319-3559

<http://www.cla-la.org>

Services limited to very low income residents of Los Angeles County. Provides referrals to private attorneys, mediation services, and education seminars for clients. In urgent matters, attorneys and volunteers provide clients with 60-90 minutes of free legal advice through telephone consultations, office visits, and clinic meetings regarding each client's specific legal issue. Provides assistance in areas such as criminal law, expungements, contracts/business, lemon law, landlord/tenant, and small claims.

FAME FREE LEGAL CLINIC

2248 South Hobart Ave.

Los Angeles, CA 90018

(323) 730-7700

http://famechurch.org/free_legal.html

2nd and 4th Sunday of each month (10:00 a.m. – 1:00 p.m.)

Delivers free legal services, referrals to government agencies, mediation services, and referrals to other fee and non-fee legal service providers. Assists in areas such as bankruptcy, child custody, civil, criminal, divorce, employment, landlord/tenant disputes, personal injury, probate, real estate, and social security.

INGLEWOOD SELF-HELP LEGAL ACCESS CENTER

Los Angeles County Neighborhood Legal Service

Inglewood Courthouse

1 Regent Street. 1st Floor, Room 107 Inglewood, CA 90301

<http://www.nsls.org/wp-content/uploads/2014/10/2-2-self-help-brochure-revised-nov-2013.pdf>

Monday – Thursday 9:00 a.m. – 12:00 p.m. and 1:30 p.m. – 4:00 p.m., Friday 9:00 a.m. – 12:00 p.m.

Stops incoming intake 1 hour before closing times. Assist with: Family Law, Name Change, Evictions, Contracts, Car Accidents, and Civil Harassment Restraining Orders.

INNER CITY LAW CENTER- WEINGART ACCESS CENTER

1309 East Seventh Street
Los Angeles, CA 90021
(213) 891-2880

Provides assistance to homeless and low-income people on a variety of matters, including access to government benefits, landlord/tenant disputes, eviction defense, consumer issues, and referrals to other comprehensive service providers.

LONG BEACH SELF-HELP LEGAL ACCESS CENTER

415 West Ocean Boulevard
5th Floor, Room 505
Long Beach, CA 90802
(800) 433-6251

Be prepared to wait to be assisted.

Closed Wednesdays from 12:10 p.m. to 4:30 p.m.

Monday – Friday: First 30 people receive assistance starting at 8:30 a.m. with Family Law.

First 30 people receive assistance starting at 1:30 p.m. with evictions, name change, civil harassment, and restraining order. Bring all your court papers with you. Services are free.

LOS ANGELES CENTER FOR LAW & JUSTICE

1241 South Soto Street, #102, Los Angeles, CA 90023
(323) 980-3500
FAX (323) 980-3510

Mon-Fri: 8:00 a.m. – 12:00 p.m. and 1:00 p.m. – 5:00 p.m.

<http://www.laclj.org>

Low income only. Limited to residents of East & Northeast Los Angeles, Highland Park & Eagle Rock only; depends on zip code. Provides services for family law, guardianship, Notario/paralegal fraud, and teen cases.

LOS ANGELES COUNTY NEIGHBORHOOD LEGAL SERVICES

<http://www.nls-la.org>

Call the Neighborhood Legal Services Hotline (800) 433-6251 for help with:

Government Benefits: Mondays, Wednesdays, & Thursdays 9:15 a.m. – 11:45 a.m.

Housing/Consumer: Mondays, Tuesdays, Thursdays, and Fridays 9:15 a.m. – 11:45 a.m.

Employment/Community Development: Monday-Friday 9:00 a.m. – 5:00 p.m.

Immigration: Monday-Friday 9:00 a.m. – 5:00 p.m.

Health Consumer Center: (800) 896-3203; Mondays, Tuesdays, Thursdays, & Fridays 9:00 a.m. – 11:45 a.m.

Antelope Valley Self-Help Center

Michael D. Antonovich Courthouse
42011 4th Street West, Room 3700
Lancaster, CA 93534

Mon.-Th. 8:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri. 8:30 a.m. – 12:00 p.m. only

Compton Self-Help Center

200 W Compton Blvd.
2nd floor, Room 200F, adjacent to Cafeteria
Compton, CA 90220

Mon.-Th. 8:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri. 8:30 a.m. – 12:00 p.m. only

Inglewood Self-Help Center

Inglewood Courthouse
1 East Regent Street, Room 107
Inglewood, CA 90301

Mon.-Th. 9:00 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri. 8:30 a.m. – 12:00 p.m. only

Long Beach Self-Help Center

Long Beach Courthouse
415 W. Ocean Blvd., Room 505
Long Beach, CA 90802

Mon.-Th. 8:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri. 8:30 a.m. – 12:00 p.m. only

Pasadena Self-Help Center

Pasadena Courthouse
300 East Walnut Street
3rd Floor, Room 300
Pasadena, CA 91101

Mon.-Th. 8:30 a.m. – 4:00 p.m.; Fri. 8:00 a.m. – 12:00 p.m. only

Pomona Self-Help Center

Pomona Courthouse
400 Civic Center Plaza, 7th floor, Room 730
Pomona, CA 91766
(909)620-3006

Mon.-Th. 8:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri. 8:30 a.m. – 12:00 p.m. only

San Fernando Self-Help Center

San Fernando Courthouse
900 3rd St., in cafeteria
San Fernando, CA 91340

Mon.-Th. 8:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri. 8:30 a.m. – 12:00 p.m. only

Santa Monica Self-Help Center

Santa Monica Courthouse
1725 Main St., Room 210A
Santa Monica, CA 90401

Mon.-Th. 8:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri. 8:30 a.m. – 12:00 p.m. only

Torrance Self-Help Center

Torrance Courthouse
825 Maple Ave., Room 160

Torrance, CA 90503

Mon.-Th. 8:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri. 8:30 a.m. – 12:00 p.m. only

Van Nuys Self-Help Center

Van Nuys Courthouse

6230 Sylmar Ave., Room 350

Van Nuys, CA 91401

Mon.-Th. 8:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri. 8:30 a.m. – 12:00 p.m. only

MESEREAU FREE LEGAL CLINIC

8722 Crenshaw Blvd.

Inglewood, CA 90305

1-844-892-4529

<http://www.mesereaufreelegalclinic.com>

Services include various levels of representation including pro bono, low cost, or sliding scale legal representation. Specializes in expungements. Assists in a variety of areas, including family law, personal injury, products liability, civil litigation, and criminal defense. Walk-ins available on select Saturdays. See calendar for more information.

PUBLIC COUNSEL

601 S. Ardmore Avenue, Los Angeles, CA 90005

(213) 385-2977

FAX (213) 385-9089

Mon-Fri: 9:00 a.m. – 12:30 p.m., 1:30 p.m. – 5:15 p.m.

<http://www.publiccounsel.org>

Generally only accepts referrals from another agency. Clients seen by appointment only.

WOMEN'S EQUAL RIGHTS LEGAL DEFENSE

6300 Wilshire Boulevard, Suite 1500, Los Angeles, CA 90048

(323) 653-8087

Mon-Fri: 9:00 a.m. – 5:00 p.m.

www.legalmomentum.org

Provides services in areas of family law, employment and civil rights. Eligibility and possible fees will be determined after speaking to a lawyer. Works with women and men about their legal rights & works to help them gain access to courts. Referral to outside agency - Women Lawyer's Assoc. of L.A.

II. LEGAL AID (low income only)

MAIN OFFICE (West), LEGAL AID FOUNDATION

1102 S. Crenshaw Blvd.
Los Angeles, CA 90019
(323) 801-7989
FAX (323) 801-7291
Mon.-Fri.: 9:00 a.m. – 1:00 p.m., 2:00 p.m. – 5:00 p.m.

CENTRAL OFFICE - LOS ANGELES LEGAL AID, LEGAL AID FOUNDATION

1550 W. 8th Street
Los Angeles 90022
(213) 640-3881
FAX (213) 640-3850
Mon.-Fri.: 8:30 a.m. – 12:00 p.m., 1:00 p.m. – 4:30 p.m.

EAST LOS ANGELES OFFICE

5228 Whittier Blvd.
Los Angeles, CA 90022
(213) 640-3883
FAX (213) 640-3911
Mon.-Fri.: 9:00 a.m. – 12:00 p.m., 1:00 p.m. – 5:00 p.m.

LEGAL AID FOUNDATION OF LONG BEACH

601 Pacific Avenue
Long Beach 90802
(562) 435-3501
FAX (562) 435-7118
Mon.-Fri.: 9:00 a.m.- 12:00 noon, 1:00 p.m. -5:00 p.m.

LEGAL AID SOCIETY OF ORANGE COUNTY

2101 N. Tustin Ave.
Santa Ana, CA 92705
(800) 834-5001 Orange County and Southeast Los Angeles
(714) 571-5200 All other areas
Mon.-Thurs.: 9:00 a.m. – 6:00 p.m.; Fri.: 9:00 a.m. – 4:00 p.m.
<http://www.legal-aid.com>

Neighborhood offices also in:

Anaheim: (714) 533-7490

Compton: (310) 638-6194

Norwalk: (562) 864-9935.

Call for eligibility & appt.

Services: Provides civil legal services to low-income individuals through advocacy, legal counseling, innovative self-help services, in-depth legal representation, economic development and community education. Contested custody & visitation (for any type of action); adoption; & default

divorce clinic, some branch offices do guardianship, domestic violence, most domestic violence referred to Orange Co. courthouse domestic violence clinic (in Santa Ana). Serves Orange County courts. For indigent clients only. No fee.

LEGAL SERVICES PROGRAM FOR PASADENA AND SAN GABRIEL-POMONA VALLEY

243 East Mission Blvd.
Pomona, CA 91766
Phone: (909) 623-6357
FAX (909) 623-6357

SANTA MONICA OFFICE, LEGAL AID FOUNDATION

1640 5th Street, Suite 124
Santa Monica, CA 90401
(310) 899-6200
FAX (310) 299-6208
Tues.-Thurs.: 8:00 am – 11:00 am
Services: Custody, divorce, restraining orders. Does not handle criminal matters.
Appt: Walk in appointments only

SOUTH LOS ANGELES OFFICE, LEGAL AID FOUNDATION

7000 S. Broadway
Los Angeles, CA 90003
(213) 640-3950
FAX (213) 640-3988
Mon.-Fri.: 9:00 a.m. – 1:00 p.m., 2:00 p.m. – 5:00 p.m.
Provides free and comprehensive services for screened eligible applicants.

III. LANDLORD-TENANT

ANTELOPE VALLEY SELF HELP LEGAL ACCESS CENTER

See “General” Listing, page 1.

ASIAN AMERICANS ADVANCING JUSTICE

See “General” Listing, page 1.

BASTA

2500 Wilshire Blvd. Ste. 1050

Los Angeles, CA 90057

(213) 736-5050

<http://www.basta.org>

Provides legal assistance to tenants, conducts building inspections, and generally assists tenants with all aspects of the civil litigation process on a case by case basis.

BET TZEDEK (House of Justice)

See “General” Listing, page 2.

CALIFORNIA PUBLIC UTILITIES COMMISSION

320 W. 4th St., Suite 500

Los Angeles, CA 90013

Los Angeles office: (213) 576-7000

Toll free: (800) 848-5580

Utility complaints: (800) 649-7570

<http://www.cpuc.ca.gov/puc/>

Regulates and handles complaints for privately owned utility companies, moving companies, limousine services, prepaid phone calls, cellular phones and communication companies.

CHRISTIAN LEGAL AID OF LOS ANGELES

See “General” Listing page, 2

CULVER CITY LANDLORD TENANT

MEDIATION BOARD

Housing Programs Office

9970 Culver Blvd, 2nd Floor

Culver City, CA 90232-0507

(310) 253-5780

<http://www.culvercity.org/live/home-property/housing-services/landlord-tenant-mediation-board>

Provides mandatory and voluntary mediation and voluntary arbitration for landlord-tenant disputes. There is no charge for this service.

DISABILITY RIGHTS LEGAL CENTER

See “Disability” Listing, page 28.

ENVIRONMENTAL HEALTH, COUNTY OF LOS ANGELES

5050 Commerce Drive
Baldwin Park, CA 91706
(888) 700-9995

<http://www.lapublichealth.org/eh/>

Illegal utility shutoff, maintenance of apartments, use and occupancy, hot water, cockroaches, habitability, sanitation problems, and rat control (when fewer than five units).

EVICITION DEFENSE NETWORK

1930 Wilshire Blvd. #208
Los Angeles, CA 90057
(213) 385-8112

<http://edn.la/>

Mon-Thu: 9:00 a.m. – 9:00 p.m., Fri: 9:00 a.m. – 6:00 p.m.

Provides free consultations. Full representation fees are based on income and budget.

FAME FREE LEGAL CLINIC

See “General” Listing, page 2.

HOTLINE OF LEGAL AID

1640 5th Street, Ste. 124
Santa Monica, CA 90401
(800) 399-4529 Hotline

<http://www.lafla.org>

Mon-Thu: 9:00 a.m. – 8:00 p.m., Fri: 9:00 a.m. – 4:00 p.m.

Provides services to low income only. Provides assistance in preparing legal forms, guidance on a variety of civil matters, including evictions, divorces, and civil harassment. Referrals to private attorneys or other legal services programs are provided.

HOUSING ENFORCEMENT

Los Angeles City Attorney, Special Operations Division
200 North Main Street
Los Angeles, CA 90012
(213) 978-7980 or (213) 978-7900

Ordinance enforcement, hearing and prosecution. By referral from L.A. Housing Department only.

INGLEWOOD SELF-HELP LEGAL ACCESS CENTER

See “General” list, page 2.

INNER CITY LAW CENTER- Weingart Access Center

See “General” Listing, page 3.

LEGAL AID FOUNDATION – CENTRAL OFFICE

1550 W. Eighth St.
Los Angeles, CA 90022
(213) 640-3881
(213) 487-7609 Intake Line
(800) 499-1162 Hotline

Mon-Fri: 8:30 a.m. – 12:00 p.m., 1:00 p.m. – 4:30 p.m.

<http://www.lafla.org>

Low income. By appt. only. Assistance with eviction notices, lock-outs by landlord, illegal utility shutoff, and notices to vacate.

LEGAL AID FOUNDATION OF LOS ANGELES

(1) Santa Monica Office

1640 5th Street, Ste. 124, Santa Monica, CA 90401

(310) 899-6200

FAX (310) 299-6208

(2) West Center Office- Main Office

1102 Crenshaw Blvd., Los Angeles, CA 90019

(323) 801-7989

FAX: (323) 801-7921

<http://www.lafla.org>

Mon-Fri: 9:00 a.m. – 5:00 p.m.

Landlord/tenant problems, government benefits, social security, unemployment; low income.

Family Law clinic at the Santa Monica Courthouse, Room 121.

Walk-in intake on Tuesday, Wednesday and Thursday mornings.

To qualify for help, you must be at or below 150.0% of poverty level; U.S. citizen or documented immigrant.

LONG-BEACH SELF-HELP LEGAL ACCESS CENTER

See “General” Listing, page 3.

LOS ANGELES CENTER FOR LAW AND JUSTICE

See “General” Listing, page 3.

LOS ANGELES COUNTY FAIR HOUSING OFFICES

Counseling and investigations of housing discrimination complaints in rental housing, home sales, lending and insurance, counseling on housing issues and landlord/tenant problems. Emphasis on investigating housing discrimination including: 1) advice on court procedures when the client is in Pro Per; 2) Advice on housing rights; 3) Referrals for assistance with specific problems. There are no fee or eligibility requirements.

Los Angeles Area (800) 477-5977 <http://www.hrc-la.org>

Housing Rights Center- Los Angeles Office

3255 Wilshire Blvd., Ste. 1150

Los Angeles, CA 90010

Toll Free : 1-800-477-5977

Mon.-Fri.: 8:30 am-5:00pm.

<http://www.hrc-la.org/>

Services include Discrimination Complaint Investigation, Enforcement and Litigation, Predatory Lending Hotline, Outreach and Education, Landlord/Tenant Counseling and Advocacy to all income levels. Services also provided in Spanish, Mandarin, Armenian, Russian, Cantonese, Korean and English.

Housing Rights Center- Pasadena Office

Jackie Robinson Center
1020 N. Fair Oaks Ave.
Pasadena, CA 91103
(626) 791-0211

Housing Rights Center- Van Nuys Office

6320 Van Nuys Blvd., Ste. 311
Van Nuys, CA 91401
Toll Free : 1-800-477-5977

Fair Housing Foundation – Long Beach Office

3605 Long Beach Blvd., Ste. 302
Long Beach, CA 90807
(562) 989-1206 or (800) 446-3247
Mon.-Fri.: 8:00 a.m. – 5:00 p.m.
www.fairhousingfoundation.com

Provides assistance in investigating housing discrimination for South and Central Los Angeles, including the South Bay area.

Fair Housing Foundation – Orange County Office

2380 E. Katella Ave., Ste. 405
Anaheim, CA 92805
(714) 918-8001

Fair Housing Council – San Fernando Valley

14621 Titus St. #100
Panorama City, CA 91402
(818) 373-1185 or (800) 487-2617
www.fhcsfv.com

Mon.-Fri.: 8:30 a.m. – 5:00 p.m.

Investigates claims of housing discrimination for people of all income levels at no cost.

Fair Housing Council – Orange County

1516 Brookhollow Dr., Ste. A
Santa Ana, CA 92705
(714) 569-0823 or (800) 698-3247
Mon.-Thur.: 9:00 a.m. – 6:00 p.m.

Fri.: 9:00 a.m. – 5:00 p.m. Closed every other Friday.

LOS ANGELES COUNTY NEIGHBORHOOD LEGAL SERVICES

See “General” listing, page 3.

Housing Hotline: (800) 433-6251; Mondays, Tuesdays, Thursdays, Fridays 9:15 a.m. – 11:45 a.m.

MENTAL HEALTH ADVOCACY SERVICES

See “Disability” Listing, page 28.

POMONA SELF-HELP LEGAL ACCESS CENTER

See “General” Listing, page 4.

SANTA MONICA COURTHOUSE SELF HELP CENTER

See “General” Listing, page 4.

VAN NUYS SELF-HELP LEGAL ACCESS CENTER

See “General” Listing, page 5.

IV. FAMILY LAW

ALLIANCE FOR CHILDREN'S RIGHTS

3333 Wilshire Blvd., Ste 550, L.A., CA 90010

(213) 368-6010

Mon-Fri: 9:00 a.m. – 5:30 p.m.

<http://www.kids-alliance.org>

Assists children living in poverty and foster care. Free for low income individuals. Call for appointment. Services include representation by pro bono attorneys in areas of guardianship and adoption.

ANTELOPE VALLEY SELF HELP LEGAL ACCESS CENTER

See “General” Listing, page 1.

ASIAN AMERICANS ADVANCING JUSTICE

See “General” Listing, page 1.

BREAK THE CYCLE

P.O. Box 81334, Los Angeles, CA 90064

(202) 824-0707

Mon.-Fri.: 8:30 a.m. – 5:30 p.m.

<http://www.breakthecycle.org/legal-services>

Legal assistance for domestic violence victims who are 12-24 years old; education and outreach programs. No fee.

CENTER FOR ENFORCEMENT OF FAMILY SUPPORT

5855 Green Valley Circle, Ste. 315, Culver City, CA 90230

(310) 417-4141

Mon.-Fri.: 9:00 a.m. – 6:00 p.m.

www.enforcesupport.com

Counseling re: support orders; representation if existing order and no payments being made. Fee: \$35 + 1/3 of all collected support payments; contingency fee basis.

DOWNTOWN COURTHOUSE

A. DOMESTIC VIOLENCE PROJECT OF LA COUNTY BAR ASSOCIATION – BARRISTER SECTION

Los Angeles Superior Court

111 N. Hill Street, Room 235, Second Floor, Los Angeles, CA 90012

(213) 624-3665

Mon-Fri: 9:00 a.m. - 11:30 a.m., 1:30 p.m. - 3:30 p.m.

<http://www.lacba.org/showpage.cfm?pageid=420>

\$20 fee, which may be waived depending on income level. Volunteer attorneys and law students provide legal assistance to abused victims and their children by preparing the legal documents required to obtain temporary, and ultimately permanent, restraining orders which can include orders for custody, restricted visitation and child support. Also provides legal assistance to elderly individuals and to minor children seeking protection against sexual abuse by family members.

B. SELF-HELP DIVORCE WORKSHOPS

Los Angeles Superior Court

110 North Hill Street, Room 426, Los Angeles, California 90012

For self-represented litigants.

Appointments required for all workshops. Make appointments in Room 426.

Divorce

Start Your Divorce

www.lasuperiorcourt.org/familylaw/pdfs/workshop.pdf

Prepare Your Response to the Petition for Dissolution of Marriage or Legal Separation

Prepare Your Declaration of Disclosure for Dissolution of Marriage or Legal Separation

Preparation of Judgment Workshop for Contested Judgments

Preparation of Judgment Workshop for Stipulated Judgments

Family Law Trial Preparation Clinic

Paternity

Preparation of Paternity Judgment

Domestic Violence

Prepare your Answer to the Temporary Restraining Order

C. FAMILY COURT SERVICES

Los Angeles Superior Court

111 N. Hill Street, Room 241, Second Floor, Los Angeles, CA 90012

(213) 974-5524

(888) 889-9900 (PACT Information)

Mon.-Fri.: 8:00 a.m. – 12:00 noon, 1:00 p.m. – 4:30 p.m.

<http://www.lacourt.org/division/familylaw/familylaw.aspx>

Family Court Services offers numerous services to the public with child custody and visitation issues. The Family Court Mediation Office provides an opportunity for parents to write their own custody and visitation plans. If parents cannot agree on a custody plan for their children, the Family Court Services Child Custody Evaluations Office may be ordered to provide the court and parents with information and recommendations. A fee may be charged for an evaluation. Additionally, the Family Court Services staff of mental health professionals offers child-focused programs for parents who are divorcing, separating or have children together. Parents and Children Together (PACT) is an educational program that assists parents in helping their children adjust to changes in their family and is mandatory for parents who have a custody and/or visitation dispute. Parenting Without Conflict is a six-week parent education program for high conflict families. Parents attend this program by court order. These programs are free.

D. FAMILY LAW FACILITATOR

Los Angeles Superior Court
111 N. Hill Street, Room 207, Second Floor, Los Angeles, CA 90012
(213) 974-5004

Office Hours:

Mon., Tues., Wed., Fri.: 8:00 a.m. – 12:00 noon, 1:00 p.m. – 4:30 p.m.

Thurs.: 8:00 a.m. – 12:00 p.m. only

Telephone assistance:

Mon.-Fri.: 8:00 a.m. – 9:00 a.m.

<http://www.lacourt.org/division/familylaw/FL0115.aspx>

The Family Law Facilitator assists parties with child support, spousal support and health insurance issues. The staff consists of attorneys and paralegals. The staff does not give legal advice nor does it represent a particular party in an action, and serves parties referred by the courts and walk-in parties. There are offices located in different locations. Each office services the public either by appointment or on a walk-in basis. For information regarding the different locations, please check <http://www.lasuperiorcourt.org/familylaw/pdfs/facilitatorloc.pdf>

E. MAYNARD TOLL CLINIC

Project of the Legal Aid Foundation of Los Angeles

Los Angeles Superior Court

111 North Hill Street Department 8, 2nd Floor

Los Angeles, CA 90012

Mondays, Wednesdays and Fridays 8:30 a.m. – 11:30 a.m.

Provides brief legal advice and counseling, referrals to nonprofit legal service agencies, reviews and/or prepares court forms, provides self help materials. There are some income restrictions and might be a minimal fee.

EQUAL RIGHTS ADVOCATES

1170 Marnet St., Ste. 700

San Francisco, CA 94102

(415) 621-0672 (Office)

(800) 839-4372 (Hotline)

Mon.-Fri. 9:00 a.m. – 5:30 p.m.

Hotline counselors are available Mon. & Tues.: 2:00 p.m. – 4:00 p.m.; Wed.: 5:00 p.m. – 7:00 p.m.;

Fri.: 10:00 a.m. – 12:00 noon.

<http://www.equalrights.org>

Provides assistance and referrals to women who have been the victim of sex discrimination and harassment only.

FAME FREE LEGAL CLINIC

See “General” Listing, page 2.

FAMILY VIOLENCE PROJECT (Jewish Family Service of Los Angeles)

13425 Ventura Blvd., #200

Sherman Oaks, CA 91423

(818) 505-0900 (24-hour crisis line) OR (310) 858-9344

(818) 789-1293 (Counseling center)

Mon.-Fri.: 8:30 a.m. - 5:00p.m.

<http://www.jfsla.org/pag.aspx?pid=240>

Provides free counseling, emergency shelter, transitional housing, support groups, and court accompaniment for victims of domestic violence.

FULLER PSYCHOLOGICAL AND FAMILY SERVICES

180 N. Oakland Avenue, Pasadena, CA 91182

(626) 584-5555 (English) OR (626) 3094-3754 (Spanish)

Mon.-Thur.: 8:00 a.m. – 9:00 p.m.

Fri.: 8:00 a.m. – 5:00 p.m.

<http://www.fuller.edu/fuller-psychological-and-family-services/>

Individual, marital, child, & family counseling; by appointment. Sliding fee scale, counseling only.

HARRIET BUHAI CENTER FOR FAMILY LAW

3250 Wilshire Blvd, Ste. 710

Los Angeles, CA 90010

(213) 388-7515 Appointments

(213) 388-7505 Administrative

(213) 388-7503 Fax

Monday-Thursday: 1:30 p.m. - 4:30 p.m.

<http://www.hbcfl.org>

Counseling but no representation. Appointment required. Services free; donations welcomed.

Domestic Violence, restraining orders, divorce, alimony, paternity, custody, visitation, child support.

Serves English and Spanish speakers.

INGLEWOOD SELF-HELP LEGAL ACCESS CENTER

See “General” list, page 2.

JENESSE CENTER

Administrative Office

3761 Stocker St. #100

Los Angeles, CA 90008

P.O. Box 8476, Los Angeles, CA 90008

(323) 299-9496

(800) 479-7328 (24-hour crisis hotline)

Mon.-Fri.: 8:00a.m. - 5:00 p.m.

<http://www.jenesse.org>

Free legal assistance, emergency shelter, transitional housing, counseling, and vocational educational program.

IMPACT Legal Clinic at Jenesse Center

3761 Stocker St., Los Angeles, CA 90008

(323) 299-9496 ext. 105 or 154

Clinics offer free wrap-around legal services to low-income survivors of domestic violence in the areas of housing, public benefits, and immigration. Clinics are held on one Friday of each month. If interested call the Jenessee Center.

LEGAL AID FOUNDATION OF LOS ANGELES

See “Legal Aid” list, page 6.

LEGAL AID FOUNDATION OF ORANGE COUNTY

See “Legal Aid” list, page 6.

LEGAL PROTECTION FOR WOMEN

5300 E. Beverly Blvd., Ste. D, East Los Angeles, CA 90022
(323) 721-9882

Mon.-Fri.: 9:00 a.m. – 5:00 p.m.

Counseling & referral; simple divorce; interprets Spanish to English. Fees range from \$350-500.

LEVITT AND QUINN FAMILY LAW CENTER

1557 Beverly Blvd., Los Angeles, CA 90026-5704
(213) 482-1800

Mon.-Fri.: 8:30 a.m. – 12:00 p.m. and 1:00 p.m. – 5:30 p.m.

<http://levittquinn.org>

Counseling for low income re: all family law such as domestic violence, uncontested and contested divorce action, adoption, custody and guardianship of person [minor], paternity. Some representation for a separate fee; sliding fee scale for counseling sessions. Initial consultation is \$40; additional fees incurred for further services.

Levitt and Quinn accepts new cases only on Thursdays and Fridays at 8:30 a.m.

LONG BEACH COURTHOUSE: DOMESTIC VIOLENCE CLINIC

Project of Legal Aid Foundation of Long Beach
Los Angeles County Superior Court, South District
275 Magnolia Ave. Room 3602 (3rd Floor)
Long Beach, CA 90802
(562) 435-3501

Walk-ins: Mon, Wed, Fri 9:30 a.m. – 12:30 p.m. and 1:30 p.m. – 3:30 p.m.

Domestic violence and civil harassment TRO's in pro per. Walk-ins only.

LONG BEACH SELF-HELP LEGAL ACCESS CENTER

See “General” Listing, page 3.

LOS ANGELES COUNTY DOMESTIC VIOLENCE HOTLINE

1-800-978-3600

<http://da.co.la.ca.us/domv.htm>

Counseling by telephone, crisis shelter (for up to 30 days), legal referrals, counseling; English and Spanish.

LOS ANGELES COUNTY NEIGHBORHOOD LEGAL SERVICES DOMESTIC ABUSE SELF-HELP CLINICS

(800) 433-6251

www.nls-la.org

Assistance with domestic violence restraining orders. Low income only. No fee.

Antelope Valley: 42011 4th Street West, Third Floor, Room 3700, Lancaster, CA 93534

Mon.-Th. 8:30 a.m. –noon and 1:30 p.m. -3:00 p.m.; Fri 8:30 a.m. – noon
Pomona: 400 Civic Center Plaza, 7th Floor, Room 702, Pomona, CA 91766
Mon.-Fri. 8:30 a.m. - noon
San Fernando: 900 Third Street, 1st floor, Room 1026, San Fernando, CA 91340
Mon.-Fri. 8:30 a.m. - noon
Van Nuys: 6230 Sylmar Avenue, Room 212D, Van Nuys, CA 91401
Mon.-Fri. 9:00 a.m. – noon
Pasadena: 300 East Walnut St. Room 300 (3rd Floor) Pasadena, CA 91101
Mon.-Thur. 8:00 a.m. – 4:00 p.m. and Fri. 8:00 a.m. – noon

LOS ANGELES FAMILY LAW HELP CENTER

205 S. Broadway, Ste 500
Los Angeles, CA 90012
(213) 620-9991
info@lafamilylaw.org

The LA Family Law Help Center is available to assist self-represented litigants with preparing forms and answering questions about how to proceed with a legal action regarding a family law matter.

PEACE OVER VIOLENCE

<http://peaceoverviolence.org>

24-Hour Hotlines

- 310.392.8381
- 213.626.3393
- 626.793.3385

Metro Headquarters: 1015 Wilshire Blvd., Ste. 200, Los Angeles, CA 90017

Office: 213 955-9090; Fax: 213 955-9093; Video Phone: 213.955.9249.

West San Gabriel Valley Center: 892 N Fair Oaks Ave., Suite D, Pasadena, CA 91103-3046

Office: 626.584.6191; Fax: 626.584.6193; Video: 626.584.6160.

Services include referral and advocacy services, individual and group counseling, educational programs ranging from self-defense classes to violence prevention programs. Case managers provide assistance and referrals for basic needs such as shelter, food, clothing, and transportation.

PEPPERDINE LEGAL AID CLINIC

Union Rescue Mission
545 S. San Pedro St., Los Angeles, CA 90013
(213) 673-4831
Mon.-Fri.: 8:00 a.m. – 5:00 p.m.

Call for an appointment. Free for qualifying individual such as people on rehabilitation programs, aid, unemployment, or homeless. Services include most types of family law (excluding divorce).

POMONA SELF-HELP LEGAL ACCESS CENTER

See “General” Listing, page 4.

PUBLIC COUNSEL – Children’s Rights Project

610 South Ardmore Ave., Los Angeles, CA 90005
(800) 870-8090; (213) 385-2977
Mon.-Fri.: 9:00 a.m. – 12:30 p.m. and 1:30 p.m. – 5:15 p.m.

Free for low income individuals. Services include child care law, children's rights, adoptions, immigration, juvenile delinquencies, guardianships, and mental health services.

SANTA MONICA COURTHOUSE: LEGAL AID FOUNDATION OF LOS ANGELES/DOMESTIC VIOLENCE CLINIC

Los Angeles County Superior Court, West District
1725 Main Street, Room 121, Santa Monica, CA 90401
(310) 260-3524

<http://www.lafla.org>

Walk-ins: Mon.–Wed., Fri.: 8:30 a.m. - 11:00 a.m.

No fee. Domestic violence restraining orders, child custody and visitation, child support, divorce, and child abduction.

SOJOURN

Mon.-Fri.: 9:00 a.m. – 5:00 p.m.

(310) 264-6644 (24-hour hotline)

<https://www.opcc.net/sojourn?nd=sojourn>

Legal consultations and 4-6 week crisis shelter are free to victims of domestic violence.

TORRANCE SELF-HELP LEGAL ACCESS CENTER

See “General” Listing, page 4.

VALLEY OASIS

P.O. Box 2980, Lancaster, CA 93539

(661) 945-6736 (24-hour shelter line)

(661) 723-7772 (Outreach)

(661) 949-1916 (Administration)

<http://www.valleyoasis.org/home.html>

Crisis shelter for victims and their families (will accept women, men, LGBT, teens), legal assistance, counseling, outreach. Mobile Assault Trauma Team accompanies sheriffs when there is a domestic violence call.

VAN NUYS SELF-HELP LEGAL ACCESS CENTER

See “General” Listing, page 5.

WOMEN'S EQUAL RIGHTS LEGAL DEFENSE

See “General” Listing, page 5.

WORKING PEOPLES LAW CENTER

1475 Echo Park Avenue, Los Angeles, CA 90026

(213) 250-5500

Mon.-Fri.: 7:00 a.m. – 5:00 p.m.

Call for appointment. Family law actions for child & spousal support, visitation rights; domestic violence TRO's (outside of legal action).

YWCA WINGS DOMESTIC VIOLENCE PROGRAM

YWCA of San Gabriel Valley

943 N. Grand Ave.

Covina, CA 91724

626-960-2995 (Main office)

(626) 967-0658 (24 hr. Hotline)

<http://www.ywcasgv.org/wings.html>

Assists battered women and their children, provides legal services and temporary shelter for up to 45 days, and has support groups in both English and Spanish.

V. IMMIGRATION

AMERICAN IMMIGRATION LAWYERS ASSOCIATION (AILA)

www.ailalawyer.com

Assists in finding an appropriate immigration attorney.

ASIAN AMERICANS ADVANCING JUSTICE

See “General” Listing, page 1.

CATHOLIC CHARITIES OF LOS ANGELES-CATHOLIC IMMIGRATION SERVICES

1530 W. James Wood Blvd.

Los Angeles, CA 90015

DACA Helpline: (213) 251-3411

www.catholiccharitiesla.org

Services are structured to assist newly-arrived immigrants in learning English, obtaining education, navigating legal matters, and training for jobs that will provide at least a living wage. Provides assistance for DACA first-time and renewal applicants. Offers help in Spanish, English, Vietnamese, Mandarin, Cantonese, and Farsi.

CENTRAL AMERICAN RESOURCE CENTER (CARECEN)

2845 W 7th St.

Los Angeles, CA 90005

(213) 385-7800 ext.136

www.carecen-la.org

Provides low-cost services for DACA first-time and renewal applicants, including form completion and submission, guidance, and information sessions. For immigration matters that do require consultation with an attorney, we charge an initial fee of \$50. Fees for further legal services are based on the type of case and are discussed during the initial consultation. After that, clients can set appointments for follow-up services. Also, provides transitional housing for homeless women and children. Additionally, provides assistance to low-income elderly people.

CENTER FOR HUMAN RIGHTS AND CONSTITUTIONAL LAW

265 S. Occidental Blvd.

Los Angeles, CA 90057

(213) 388-8693

<http://www.centerforhumanrights.org>

Specializes in complex litigation and the substantive law relating to immigrants and refugees.

COALITION FOR HUMANE IMMIGRANT RIGHTS OF LOS ANGELES (CHIRLA)

2533 W. 3rd St., Suite 101

Los Angeles, CA 90057

(213) 353-1333

http://chirla.org/legal_services

Legal immigration services consultations: Tuesday, Thursday, or Saturday at 8 a.m. Fee of \$40 per person needing services.

Provides immigration legal services at low-cost to its members. All legal staff and volunteers at CHIRLA are supervised by licensed attorneys, BIA-accredited representatives, Juris Doctors, and

trained paralegals. Our Legal Services Department has helped thousands of individuals to become citizens, reunite with their families and apply to become a DACA beneficiary. Offers help services for DACA first-time and renewal application including orientation, procedural assistance, and low-cost application help. Applicants must attend an orientation before receiving an appointment at the CHIRLA Dream Center. Services are offered in English and Spanish.

COUNCIL OF MEXICAN FEDERATIONS (COFEM)

125 Paseo de La Plaza, Suite 101
Los Angeles, CA 90012
(213) 417-8390

www.cofem.org

Offers services only for DACA first-time and renewal applicants.

EDUCATORS FOR FAIR CONSIDERATION (E4FC)

2130 Fillmore Street, #248
San Francisco, CA 94115

www.e4fc.org

Assists undocumented students with a variety of resources, including legal assistance. Online case analysis: www.e4fc.org/legalservices/getfreelegalhelp.html

EL RESCATE LEGAL SERVICES

1501 W. 8th St., Ste. 100
Los Angeles, CA 90017
(213)387-3284

<http://www.elrescate.org>

Provides representation to individuals seeking asylum in the United States. Also provides legal representation to immigrant men, women, and children who have been physically abused or subjected to extreme mental cruelty by a U.S. citizen or legal permanent resident, spouse, or parent. Every Wednesday at 2:00 pm, El Rescate hosts a *Charla*, during which the staff give a brief overview on current immigration law issues relevant to the needs of clients.

ESPERANZA IMMIGRANT RIGHTS PROJECT

1530 James M. Wood Blvd., P.O. Box 15095
Los Angeles, CA 90015
(231) 251-3505

DACA Line: 213-394-6020.

<http://www.esperanza-la.org/en/>

Esperanza is a non-profit law office that serves immigrants who cannot afford private counsel. They provide free law classes to detained immigrants about their rights and immigration law, as well as working to place the cases of detained immigrants with pro bono attorneys who will represent them for free. You must call and leave a message.

IMMIGRATION CENTER FOR WOMEN AND CHILDREN

634 South Spring Street, Suite # 727
Los Angeles, CA 90014
(213) 614-1165

Appointment required.

www.icwclaw.org

Provides Probate, Guardianship, Immigration Law, including: Violence against women, trafficking, and family based immigration. Cost is based on a sliding scale of income and household size.

IMMIGRATION LAW HELP

www.ImmigrationLawHelp.org

Lists local legal services providers for low income people.

INTERNATIONAL INSTITUTE OF LOS ANGELES

3845 Selig Place

Los Angeles, CA 90031

(323) 224-3800

Mon.: 7:30 a.m. – 7:00 p.m.

Tues.-Thur.: 7:30 a.m. – 5:00 p.m.

<http://www.iilosangeles.org>

Appointment only. \$30 for a consultation. Assistance in preparation for naturalization, visa processing, and family reunification. Low cost legal assistance and court representation also available for certain immigration issues.

KIDS IN NEED OF DEFENSE (KIND)

350 S. Grand Ave., 32nd Floor

Los Angeles, CA 90071

(213) 892-2043

<https://supportkind.org/>

Mon – Fri: 9:00 a.m. – 5:00 p.m.

Appointments only. No fees. Assists only with underage children in removal proceedings alone, without parent.

LEGAL AID FOUNDATION OF LOS ANGELES

See “General” Listings, page 6.

LOS ANGELES CENTER FOR LAW AND JUSTICE

See “General” Listing, page 3.

LOS ANGELES COUNTY BAR ASSOCIATION IMMIGRATION LEGAL ASSISTANCE PROJECT

300 N. Los Angeles Street, Room 3107

Los Angeles, CA 90012

(213) 485-1873

Mon.-Fri.: 8:00 a.m. - 12:00 noon, 1:00 p.m. - 3:00 p.m.

<https://www.lacba.org/give-back/immigration-legal-assistance-project>

Walk-in clinic, no appointment necessary. \$20.00 for a consultation, and nominal fees for other immigration assistance. Please bring in all immigration forms and documents which you may have. Assistance in determining immigration status in order to know what legal rights apply.

LOS ANGELES COUNTY NEIGHBORHOOD LEGAL SERVICES

See “General” Listing, page 3.

MEXICAN AMERICAN BAR ASSOCIATION OF LOS ANGELES COUNTY

714 West Olympic Blvd., Ste. 450

Los Angeles, CA 90015

(213) 749-2889

Mon.-Fri.: 9 a.m. – 5 p.m.

<http://www.mabaattorneys.com/>

MEXICAN AMERICAN LEGAL DEFENSE AND EDUCATIONAL FUND

634 South Spring St., 11th Floor

Los Angeles, CA 90014

(213) 629 – 2512

Mon.-Fri.: 9 a.m. – 5 p.m.

www.maldef.org

NATIONAL IMMIGRATION LAW CENTER

Susan Drake, Linton Joaquin

3435 Wilshire Blvd., Suite 2850

Los Angeles, CA 90010

(213) 639-3900

<http://www.nilc.org/>

Offers services for DACA first-time and renewal applicants. Engages in impact litigation regarding immigrants' rights.

ONE GENERATION

18255 Victory Blvd.

Reseda, CA 91335

(818) 705-2345

<http://www.onegeneration.org>

Mon.-Fri.: 8:00 a.m.-5:00 p.m.

Available to see clients on an as-needed basis. Assist persons who are seeking to become U.S. citizens and those individuals who wish to petition for family members living in the U.S. or abroad.

PUBLIC COUNSEL LAW CENTER

See “General” Listings, page 5.

SOUTHWESTERN LAW SCHOOL – IMMIGRATION LAW CLINIC

3050 Wilshire Blvd.

Los Angeles, CA 90010

(213) 738-5574

<http://www.swlaw.edu/academics/explearning/clinic/immigrationclinic>

No fees. Assistance with VAWA, U Visa, and SIJS.

USC SCHOOL OF LAW – IMMIGRATION CLINIC

699 Exposition Blvd.

Los Angeles, CA 90089

(213) 821-5987

<http://gould.usc.edu/academics/clinical-programs/immigration-clinic/>

No fees. Assists with asylum, VAWA, and relief from removal.

VI. CRIMINAL

BUREAU OF VICTIM SERVICES

Office of the District Attorney

210 W. Temple Street, Room 12-514, Los Angeles, CA 90012

(213) 974-7499

Mon-Fri: 8:00 a.m. – 5:00 p.m.

<http://lacounty.gov/vwap/service>

Provides assistance for victims of a crime. Services include counseling, legal aid referral, help with relocation, funeral/burial services and court assistance. Must be free from contribution to the crime, willing to help with the investigation, and file a police report. Call for appointment.

CLARE (Court Referral Program)

909 Pico Blvd.

Santa Monica, CA 90405

(866) 452-5273 OR (310) 314-6200

www.clarefoundation.org

Operates in Los Angeles, this DUI program provides approved AB-541, First Offender program, State of California, approved SB-38, Second Offender program, and SB-1365 Third Offender program education. There is also information about alcohol and its devastating effects on driving, general safety, and life.

FAME FREE LEGAL CLINIC

See “General” Listing, page 2.

FEDERAL PUBLIC DEFENDER, CENTRAL DISTRICT OF CALIFORNIA

321 East 2nd Street

Los Angeles, CA 90012-4702

(213) 894-2854

Legal assistance and defense for persons accused of federal crimes who are financially unable to employ private defense counsel. No fees except if required by court.

LOS ANGELES PUBLIC DEFENDER

<http://pd.co.la.ca.us>

Provides legal representation to all, including juveniles, who are financially unable to furnish counsel for court proceedings.

Downtown Headquarters:

Criminal Court's Building, 19th Floor

210 W. Temple, Room 513, Los Angeles, CA 90012-3210

(213) 974-2811

West Los Angeles (Airport Branch):

11701 S. La Cienega Blvd., Ste 530, Los Angeles, CA 90045

(310) 727-6200

East Los Angeles:

214 South Fetterly Ave., 3rd Floor Los Angeles, CA 90022
(323) 780-2064

POLICE COMMISSION, CITY OF LOS ANGELES

100 West 1st Street

Los Angeles, CA 90012

Office: (213) 236-1400

Non-emergency response: 1-877-275-5273

<http://lapdonline.org/>

Oversees the police force and works to provide protection for the greater Los Angeles community. Investigates, enforces and disciplines all police permit holders in Los Angeles. Investigates complaints against a variety of businesses which are required to have a police permit to operate.

SANTA MONICA RAPE TREATMENT CENTER

Santa Monica-UCLA Medical Center

1250 Sixteenth Street, Santa Monica, CA 90404

(310) 319-4000

<http://www.911rape.org/>

Provides comprehensive, free treatment for sexual assault victims, including 24-hour emergency medical care and forensic services, counseling and psychotherapy, advocacy, and accompaniment services.

VII. LESBIAN, GAY, BISEXUAL, AND TRANSGENDER

LOS ANGELES LGBT CENTER

1625 N. Schrader Boulevard Los Angeles, CA 90028-6213 (Main Office)

(323) 993-7400 (Main Office)

1220 North Highland Ave. Los Angeles, CA 90038 (Legal Clinic)

(323) 993-7670 (Legal Clinic)

<http://www.lalgbtcenter.org>

Legal Clinic: Mon-Thursday, 5:00pm to 9:00pm by appointment only. There is a \$10 donation fee for the service. Services include: business, civil rights, criminal, education, and employment.

Health Services: Free or low cost HIV/AIDS medical care, individual and group counseling, HIV/STD testing and prevention, alternative insemination, and a 24-bed transitional living program for homeless youth.

Other Services Available:

Gay and Lesbian Lawyer Referral Service: (323) 993-7670; \$25.00 referral fee

Mediation Project: (323) 993-7675

Hate Crime Victim Assistance (English): (800) 373-2227

Hate Crime Victim Assistance (Spanish): (877) 963-4666

HIV/AIDS-Related Legal Issues: (213) 201-1640

Documentation Preparation: (323) 993-7670. Assistance related to name changes, restraining orders, wills, and powers of attorneys. There is no charge for assistance with temporary restraining orders. For all other services, there is a fee which may be waived for those whose income and assets fall below a certain level.

THE LGBTQ CENTER IN LONG BEACH

2017 E. Fourth Street

Long Beach, CA 90814

Mon-Fri 10:00 am – 9:00 pm

Sat: 10 am – 4:00 pm

(562) 434-4455

<http://www.centerlb.org/>

Legal Clinic: attorney available via phone call.

Health Services: Free HIV and STD prevention on Tuesdays and Thursdays and testing every day. There also is information available for women's healthcare and breast cancer screenings.

Social Support: "Coming out" support every day.

VIII. DISABILITY RIGHTS

DISABILITY RIGHTS LEGAL CENTER

265 South Occidental Blvd., Ste. 13

Los Angeles, CA 90057

(213) 736-1334 OR (866) 999-3752

Monday- Friday 9am to 5 pm

www.disabilityrightslegalcenter.org

Programs serving people with disabilities: The Civil Rights Litigation Project, The Disability Mediation Center, The Cancer Legal Resource Center, and The Learning Rights Project.

LEARNING RIGHTS LAW CENTER

205 S. Broadway, Ste. 808

Los Angeles, CA 90012

(213) 489-4030

<http://www.learningrights.org>

Offers brief legal service clinics where a parent meets with a Learning Rights advocate to discuss his or her child's education issues. To schedule a legal consultation, call (213) 623-4794. Sometimes, Learning Rights will directly represent clients with complicated cases.

MENTAL HEALTH ADVOCACY SERVICES

3255 Wilshire Blvd, Suite 902

Los Angeles, California 90010

(213) 389-2077

<http://www.mhas-la.org/>

Provides free legal advocacy services to mentally and developmentally disabled individuals in administrative hearings and other cases related to the clients' disability. Assistance with discrimination against individuals with disabilities through legal representation, fair housing training, and legislative advocacy concerning housing opportunities for people with disabilities, Government benefits advocacy, and Medicare.

IX. VETERANS RESOURCES

AMERICAN GI FORUM, NATIONAL VETERAN'S OUTREACH

611 N. Flores, Ste. 206
Sna Antonio, TX 78205
(210) 223-4088

<http://www.agif-nvop.org/>

Provides information and motivate those interested in education, scholarships, and post-secondary educational opportunities. Establishes communications with corporations, businesses, and job placement organizations, to assist with job training, referrals, placement, and to ensure equal employment opportunities. Enforces, defends, and protects the civil and human rights of Hispanics, women and other minorities and to ensure equal opportunities as mandated by federal and state laws.

THE AMERICAN LEGION

700 N. Pennsylvania St.
P.O. Box 1055
Indianapolis, IN 46206
(317) 630-1200 (Main Office)
1-800-433-3318 (Customer Service)

<http://www.legion.org/>

Nation's largest wartime veterans service organization, committed to mentoring youth and sponsorship of wholesome programs in our communities, advocating patriotism and honor, promoting strong national security, and continued devotion to our fellow service members and veterans.

AMVETS

4647 Forbes Blvd.
Lanham, MD 20706
(301) 459-9600 (Main office)
(877) 726-8387 (Toll Free)

<http://www.amvets.org/>

Enhances and safeguards the entitlements for all American Veterans who have served honorably and improves the quality of life for them, their families, and the communities where they live through leadership, advocacy, and services.

CALIFORNIA SENIOR LEGAL HOTLINE (Legal Services of Northern CA)

(916) 551-2145 (administrative line)
(800) 222-1753 (toll free)

<http://www.slh.lsn.net>

Information about: Consumer Debt/Credit/Bankruptcy, Disability Elder Law, Employment, Family & Juvenile, Foreclosure, Health, Housing, Immigration & Naturalization, Life Planning, Nonprofit Organizations, Public Benefits, Taxes, Veterans.

DISABLED VETERANS NATIONAL FOUNDATION

1020 19th St. NW, Suite 475
Washington, DC 20036
(202) 737-0522

e-mail: info@dvnf.org

<http://www.dvnf.org/>

Provides direct services to disabled veterans and their families. Particularly pays attention to needs of underserved groups of veterans, including women, homeless veterans, and those who suffer from brain injuries and PTSD.

ELDER LAW AND ADVOCACY PRO BONO

5151 Murphy Canyon Rd., Ste. 110

San Diego, CA 92123-1870

(858) 565-1392

<http://www.seniorlaw-sd.org>

Information on: Disability, Elder Law, Health, Housing, Life Planning, Public Benefits, Veterans.

HIRE HEROES USA

1360 Union Hill Rd., Bldg. 2, Ste. A

Alpharetta, GA 30004

(866) 634-1520

<https://www.hireheroesusa.org/>

Creates job opportunities for US military veterans and their spouses.

HOMECOMING FOR VETERANS

6400 Canoga Ave., Suite 210

Woodland Hills, CA 91367-2432

(877) 334-4334

<http://www.homecoming4veterans.org/>

A PTSD outreach program for veterans with treatment at no cost. Can also help recovery from drug, alcohol, and tobacco dependency.

INNER CITY LAW CENTER

See "General" Listing, page 3.

INSTITUTE FOR MILITARY PERSONNEL, VETERANS, HUMAN RIGHTS AND INTERNATIONAL LAW & AMVETS LEGAL CLINIC

Chapman University

328 N Glassell

Orange, CA

(714) 628-2692

amvets@chapman.edu

<http://www.chapman.edu/research-and-institutions/military-law-institute/>

AMVETS Legal clinic provides pro bono representation to military personnel and Veterans. The Clinic assists with the following types of matters: Traumatic Service Group Life Insurance (TSGLI) appeals, Discharge Upgrade Applications, Veterans Benefits Appeals, and basic civil legal claims such as landlord and tenant disputes.

LOS ANGELES VETERAN CENTER

1045 W. Redondo Beach Blvd., Ste. #150,

Gardena, CA 90247

(310) 767-1221

Normal working hours are 8:00am to 4:30pm, Monday through Friday. In an effort to better serve the veteran and family members, upon request Vet Centers will provide services after normal work hours and/or on weekends.

NATIONAL WOMEN'S TRAUMA RECOVERY

(650) 493-5000 x 27166

<http://www.paloalto.va.gov/services/wtrp>

“An Intensive 60-day residential program with a strong emphasis on enhancing interpersonal functioning through psycho-education and skill building classes.”

NATIONAL VETERANS LEGAL SERVICES PROGRAM

P.O. Box 65762

Washington, D.C. 20035

(202) 265-8305

www.nvlsp.org

Works to ensure that the government delivers to the nation's 25 million veterans and active duty personnel the benefits to which they are entitled because of disabilities resulting from their military service.

OFFICE OF VETERANS BUSINESS DEVELOPMENT

409 3rd St. Southwest, Ste. 5700

Washington, D.C. 20416

(202) 205-6773

www.sba.gov/office/headquarters/ovbd

Mission is to maximize the availability, applicability and usability of all administration small business programs for Veterans, Service-Disabled Veterans, Reserve Component Members, and their Dependents or Survivors

PUBLIC COUNSEL -- CENTER FOR VETERANS ADVANCEMENT

610 South Ardmore Ave

Los Angeles, CA 90025

(213) 385-2977 x 301

Hours: Monday-Friday 9:00 a.m. – 12:30 p.m. and 1:30 p.m.-5:15 p.m. (Clients seen by appointment only)

Provide legal representation to veterans and their families at both the local and national levels.

TEAM AMVETS, DEPARTMENT OF CALIFORNIA

157 South K St.

Tulare, CA 93274

(559) 688-3407

<http://www.teamvets.com>

Provide legal aid to veterans in California regarding medical issues, including disabilities, medical ratings, etc. They are available to come to you.

UCLA VETERANS RESOURCE OFFICE

Bruin Resource Center

B44 Student Activities Center (SAC)

(310) 206-6915

<http://www.veterans.ucla.edu/>

Helps veterans navigate UCLA and provides a welcoming space, mentoring from student veterans, guidance on educational benefits, and tools to succeed academically and personally.

VA MORTGAGE CENTER

1400 Veterans United Dr.

Columbia, MO 65203

(800) 405-6682

<http://www.vamortgagecenter.com>

Assisting America's veterans and active duty personnel through the VA mortgage process by helping them utilize VA loan benefits.

THE VETERANS CONSORTIUM PRO BONO PROGRAM

2101 L Street NW, Suite 420

Washington, DC 20037

(888) 838-7727

(202) 628-8164

<http://www.vetsprobono.org/>

Provides assistance to unrepresented veterans or their family members who have filed appeals at the U.S. Court of Appeals for Veterans Claims (Court)

VETERANSCORP

<http://www.veteranscorp.org/>

“Help structure and facilitate collaborations between nonprofit and profit small business entities and veteran/service disabled veteran owned small businesses.”

X. HEALTH AND WELFARE

CALIFORNIA BOARD OF BARBERING AND COSMETOLOGY

2420 Del Paso Rd., Ste. 100

Sacramento, CA 95834

Mon.-Fri.: 8 a.m. – 5 p.m.

(800) 952-5210

<http://www.barbercosmo.ca.gov/>

The Board handles complaints involving issues including gross negligence and/or incompetence, unsanitary conditions in establishments and schools of barbering, cosmetology, and electrology, unlicensed practices, and misrepresentation/false advertising of services.

CALIFORNIA DEPARTMENT OF PUBLIC HEALTH, FOOD AND DRUG BRANCH

1500 Capitol Avenue MS 7602

P.O. Box 997435

Sacramento, CA 95899-7435

Mon.-Fri.: 8 a.m. – 5 p.m.

Main office: (800) 495-3232

Consumer complaints: (800) 495-3232

<https://www.cdph.ca.gov/programs/Pages/FDB.aspx>

Protects the public from unhealthy and unsafe environments and workplaces. Consumers can report any problems associated with foods, drugs, medical devices, and cosmetics to ensure that they are safe and not adulterate, misbranded, or falsely advertised.

CHIROPRACTIC EXAMINERS BOARD, STATE OF CALIFORNIA

901 P St., Ste. 142A

Sacramento, CA 95814

Mon.-Fri.: 8 a.m. – 5 p.m.

Complaints office: (916) 263-5355

Hotline: (866) 543-1311

<http://www.chiro.ca.gov/>

Licenses and regulates chiropractors in California and accepts complaints regarding false advertising, unprofessional conduct, insurance fraud, and unlicensed practices.

DENTAL BOARD, STATE OF CALIFORNIA

2005 Evergreen St, Suit 1550

Sacramento, CA 95815

Mon.-Fri.: 8 a.m. – 5 p.m.

Office: 916-263-2300

Toll free: (877) 729-7789

<http://www.dbc.ca.gov/>

Licenses and regulates dentists, dental hygienists, and registered dental assistants. Authority to discipline its licensees for misconduct, incompetence, and gross negligence but not for fee disputes and general business practices.

FEDERAL FOOD AND DRUG ADMINISTRATION

10903 New Hampshire Ave.

Silver Spring, MD 20993

Mon.-Fri.: 8 a.m. – 5 p.m.

Emergency Hotline: (301) 796-8240 OR (866) 300-4374

<http://www.fda.gov/>

Enforces laws regarding the manufacture and distribution of food, drugs, medical devices, cosmetics, veterinary products and seafood, and investigates complaints regarding all the above.

HEALTH CONSUMER ALLIANCE

2101 North Tustin Ave.

Santa Ana, CA 92705

(714) 571-5200

<http://healthconsumer.org/index.php?id=home>

Mon – Thurs 9:00 am – 8:00 pm, Friday 9 am – 4 pm

Services include establishing and maintaining healthcare through counseling and advice, referrals, and community education.

HEALTH CONSUMER CENTER OF LOS ANGELES

13327 Van Nuys Blvd

Pacoima, CA 91331-3099

Mon. – Fri. 9:00 a.m. - 5:00 p.m. (Office Hours)

(800) 896-3203

Hotline Hours: Monday, Tuesday, Thursday and Friday 9:00 p.m. – 11:45 p.m.

<http://www.healthconsumer.org>

Hotline services include accurate advice about important documents and forms, negotiations, filing grievances. Services also include referrals, counseling, and training for individuals about health care programs.

LOS ANGELES COUNTY DEPARTMENT OF PUBLIC HEALTH

Toll free: (800) 427-8700

<http://www.publichealth.lacounty.org>

The health department provides acute and rehabilitative patient care, trains physicians and other health care clinicians, and conducts patient care-related research.

MEDICAL BOARD, STATE OF CALIFORNIA

2005 Evergreen St, Suite 1200

Sacramento, CA 95815

Toll free: 1-800-633-2322

<http://www.mbc.ca.gov/>

Licenses and regulates physicians, surgeons, opticians, contact lens dispensers, hearing aid dispensers, psychologists and research psychoanalysts, and investigates complaints against medical providers including podiatrists and physician's assistants. Does not investigate fee disputes.

MENTAL HEALTH ADVOCACY SERVICES

3255 Wilshire Blvd, Suite 902
Los Angeles, California 90010
(213) 389-2077

<http://www.mhas-la.org/>

Provides free legal advocacy services to mentally and developmentally disabled individuals in administrative hearings and other cases related to the clients' disability. Assistance with discrimination against individuals with disabilities through legal representation, fair housing training, and legislative advocacy concerning housing opportunities for people with disabilities, Government benefits advocacy, and Medicare.

SOUTHERN CALIFORNIA COUNSELING CENTER

5615 West Pico Boulevard
Los Angeles, CA 90019
(323) 937-1334

Mon. – Fri. 8:00 am – 9:00 pm, Sat. – Sun. 9:00 am – 5:00 pm

<http://www.sccc-la.org/>

Services include individual counseling, couple, family, and child counseling, and group counseling. There is a \$20 intake fee for all services. Fees thereafter are based on a sliding scale (based on income and financial resources) ranging from \$16 - \$90 per 50 minute session.

XI. EMPLOYMENT INFORMATION

FEDERAL

Equal Employment Opportunity Commission – L.A. District Office

Roybal Federal Building

255 E. Temple, 4th floor, Los Angeles CA 90012

1-800-669-4000

Mon.-Fri.: 8:30 a.m. – 4:30 p.m.

<http://www.eeoc.gov/field/losangeles>

Walk-in only; come in by 2:00 p.m. because interviews are conducted on a first come, first served basis. Enforces laws barring discrimination based on race, national origin, color, sex, religion, age, and disability.

STATE

California Department of Fair Employment & Housing

611 W. 6th Street, Ste. 1500

Los Angeles 90017

(800) 884-1684 or (213) 439-6799

Mon.-Fri.: 8:00 a.m. – 5:00 p.m.

<http://www.dfeh.ca.gov>

Labor Commissioner (unpaid wages)

Division of Labor Standards Enforcement

320 W. Fourth Street, Suite 450

Los Angeles, CA 90013

(213) 620-6330

Mon.-Fri.: 8:00 a.m. – 5:00 p.m.

<http://www.dir.ca.gov/DLSE>

Law Project of Los Angeles

8939 South Sepulveda #110-746

Los Angeles, CA 90045

(213) 254-2405

www.lawprojectla.org

Provides free legal services to workers who have a criminal record to help them obtain employment.

XII. BANKRUPTCY

FAME FREE LEGAL CLINIC

See “General” Listing, page 2.

PUBLIC COUNSEL’S BANKRUPTCY PRO SE CLINIC

Los Angeles Federal Building

300 N. Los Angeles St., 1st Floor, Room 1200

Los Angeles, CA 90012

Monday & Wednesday 10:00am- 12:00pm, 2:00pm- 4:00pm; closed on court holidays

<http://www.cacb.uscourts.gov>

Members of the public with bankruptcy-related questions meet with attorneys to answer their questions. The Bankruptcy self- help desk can provide information about the following: Chapter 7 & Chapter 13 bankruptcy information; bankruptcy forms and access to reference materials; referrals for additional legal assistance; and income eligible individuals can apply to attend the Chapter 7 Bankruptcy Self-Help Clinic. There is no validation for parking. Expect long lines and arrive early.

SANTA BARBARA FREE CONSUMER DEBT AND BANKRUPTCY CLINIC

US Bankruptcy Court, Northern Division

1415 State St.

Santa Barbara, CA 93101

Fridays 10:00am- 12:00pm; closed on court holidays

Free clinics are subject to availability of volunteer attorneys. Please check the court’s website at:

www.lafsb.org/services

Volunteer attorneys are available to provide: chapter 7 and 13 bankruptcy information; bankruptcy forms and public reference materials; referrals to additional assistance from a legal professional; and free service and forms. First come, first served; consultations are limited to 30 minutes.

SAN FERNANDO VALLEY/ BANKRUPTCY SELF-HELP DESK

San Fernando Valley Bankruptcy Court

21041 Burbank Blvd.

Woodland hills, CA 91367

For Further Information, please call Neighborhood Legal Services of Los Angeles County at (800) 433-6251, ext. 138

Mondays and Thursdays: 9:00am- 12:00pm & 1:00pm- 4:00pm; closed on court holidays.

The self-help desk provides free legal information and access to reference materials, but no legal advice.

XIII. DISPUTE RESOLUTION/MEDITATION SERVICES

ASIAN PACIFIC AMERICAN DISPUTE RESOLUTION CENTER

1145 Wilshire Blvd., Suite 100
Los Angeles, CA 90017
(213) 250-8190
Fax: (213) 250-8195
Mon.-Fri.: 9:00 a.m.-5:00p.m.

www.apadrc.org

Provides mediation and facilitation services. Must be a resident of Los Angeles County. The \$15 administrative fee may be waived for those who cannot afford it. Weekends and evenings by appointment only.

CALIFORNIA LAWYERS FOR THE ARTS, ARTS ARBITRATION AND MEDIATION SERVICES

1641 18th Street
Santa Monica, CA 90404
(310) 998-5590, Fax: (310) 998-5594
Mon.-Fri.: 10:00 a.m.-5:00 p.m.

www.calawyersforthearts.org/arts-arbitration--mediation-services.html

Provides mediation and arbitration services for individuals in some form of creative arts profession. Services are provided on a sliding scale, ranging from \$25-\$50. Contact Victoria Epstein.

CITY OF NORWALK, DISPUTE RESOLUTION PROGRAM

11929 Alondra Blvd
Norwalk, CA 90650
(562) 929-5603
Mon.-Fri.: 8:00 a.m.-5:00 p.m.

www.ci.norwalk.ca.us/city-hall/departments/social-services/social-services-center

Provides mediation and conciliation services for conflicts involving landlord-tenant, consumer-merchant, neighbor-neighbor, civil, business-business. At least one of the parties must reside in L.A. County. Services are free for everyone.

CULVER CITY LANDLORD TENANT MEDIATION BOARD

See "Landlord Tenant" Listing, page 8.

INLAND VALLEY JUSTICE CENTER

21781 Ventura Blvd., Ste. 633
Woodland Hills, CA 91364
(877) 632-9325
Mon.-Fri.: 9:00 a.m.-5:00 p.m.

Provides mediation services based on a sliding fee scale. For individuals living in Los Angeles County or San Bernardino County, the fee is \$25 dollars for the first 3 hours and \$100 for the next three hours. If the individual is unable to pay that amount, the fee is waived. For individuals living outside either L.A or San Bernardino counties, the services are more expensive.

KOREAN AMERICAN COALITION

3727 West 6th Street, Suite 305
Los Angeles, CA 90020
(213) 383-4290 (direct)
(213) 365-5999 (general information)
Mon.-Fri.: 9:00 a.m.-6:00 p.m.
Provides free mediation services to everyone.

LOS ANGELES LGBT CENTER

See “Lesbian, Gay, Bisexual, and Transgender” Listing, page 27

LOS ANGELES COUNTY BAR ASSOCIATION, ATTORNEY-CLIENT MEDIATION AND ARBITRATION SERVICE

1055 West 7th St., Ste. 2700
(213) 896-6426
Mon.-Fri.: 9:00 a.m.-5:00 p.m.
email: drs@lacba.org
www.lacba.org/community/drs

Provides mediation, arbitration, and dispute resolution services. Must be a resident of Los Angeles County. A \$50 fee for low income individuals. For those who do not qualify as low income, \$150 per party plus hourly wage of mediator.

LOS ANGELES CITY ATTORNEY DISPUTE RESOLUTION PROGRAM

Provides free mediation services and assists in resolving problems for people of all incomes. At least one of the parties involved must reside or own a business in L.A. County
<http://www.empowerla.org/city-attorneys-dispute-resolution-program>
200 N. Spring St., 14th Floor
Los Angeles, CA 90012
(213) 978-1880

THE LOYOLA LAW SCHOOL CENTER FOR CONFLICT RESOLUTION

800 S. Figueroa St., Ste. 1140
Los Angeles, CA 90017
(213) 736-1145
Mon-Thurs: 9:00 a.m. – 6:00 p.m.; Fri: 8:00 a.m. – 5:00 p.m.
Provides dispute and mediation services. Also provides phone resolution services with a neutral negotiator. At least one of the parties must be resident of Los Angeles County. For low income individuals with income less than \$30,000 a year, services are free. For those with income more than \$30,000, services are available on a sliding fee scale. Must call to make appointment.

SOUTH BAY CENTER FOR DISPUTE RESOLUTION

1015 4th Street
Hermosa Beach, CA 90254
(310) 376-7007
Mon-Fri: 8:30-5:00
Free mediation services for individuals living in the cities of Hermosa, Manhattan Redondo, and Torrance. For individuals living outside of these cities there is a fee for services based on a sliding scale, with a maximum fee of \$100. Must call to make an appointment.

XV. ATTORNEY REFERRAL SERVICES

AMERICAN IMMIGRATION LAWYERS ASSOCIATION (AILA)

See “Immigration” Listing, page 21

BEVERLY HILLS BAR ASSOCIATION LAWYER REFERRAL & INFORMATION SERVICE

(310) 601-2440

www.bhba.org/index.php/lawyer-referral-and-information-service

Referral fee of \$25 (waived depending on the type of case), which entitles you to two referrals (if possible) and a consultation with each attorney of up to a half-hour.

CALIFORNIA LAWYERS FOR THE ARTS

1641 18th Street

Santa Monica, CA 90404

(310) 998-5590

Mon-Fri: 10:00 a.m. – 5:00 p.m.

<http://www.calawyersforthearts.org>

They provide referrals to lawyers with expertise in various arts and entertainment law specialties. There is a \$30 fee for a one half-hour consultation.

LAWYERS.COM

A directory website of attorneys searchable by area of law, topic, and/or location.

www.lawyers.com

LOS ANGELES COUNTY BAR ASSOCIATION LAWYER REFERRAL SERVICE

(213) 243-1525

<http://www.lacba.org/benefits/smartlaw-lawyer-referral-service>

They provide referrals that include a 30-minute consultation for a \$35 fee. There is no charge for auto accident or personal injury case, tort, bankruptcy, family law, criminal, immigration, social security, wills trust, estate, or workers compensation matters.

LOS ANGELES LGBT CENTER

See “Lesbian, Gay, Bisexual, and Transgender” Listing, page 27

SANTA MONICA BAR ASSOCIATION LAWYER REFERRAL & INFORMATION SERVICE

854 Pico Blvd.

Santa Monica, CA 90405

(310) 581-5163

<http://www.smba.net/LRIS>

M-F 9:00 am to 5:00pm

Referral fee of \$25, which entitles you to a half-hour consultation with one attorney

THE STATE BAR OF CALIFORNIA

845 S. Figueroa St.

Los Angeles, CA 90017-2515

(213) 765-1000

Mon-Fri: 8:45 a.m. – 5:00 p.m.

<http://www.calbar.ca.gov>

XVI. GOVERNMENT OFFICES AND COMMUNITY RESOURCES

CONSUMER INFORMATION

Banking

Office of the Controller of the Currency, Western District
Comptroller of the Currency, Administrator of National Banks
Washington, DC 20219

<http://www.occ.treas.gov>

Federally chartered financial institutions

Division of Financial Institutions, California Department of Business Oversight

1515 K St., Ste. 200

Sacramento, CA 95814-4052

(800) 622-0620

http://www.dbo.ca.gov/About_DBO/organization/dfi.asp

California chartered financial institutions

Federal Deposit Insurance Corporation

Headquarters: 25 Jessie St. at Ecker Square, Suite 2300, San Francisco , CA 94105-2780

Local office: 1333 S Mayflower Ave, Suite 450, Monrovia, CA 91016

Local phone: (626) 359-7152

Hotline: (877) 275-3342

Mon.-Fri.: 8 a.m. – 8 p.m.

Sat. & Sun.: 9 a.m. – 5 p.m.

www.fdic.gov

The FDIC works to insure deposits and examine and supervise financial institutions for safety and soundness and consumer protection.

Federal Reserve, Los Angeles Branch

950 S Grand Ave

Los Angeles, CA 90015

(213) 683-2300

Mon.-Fri.: 8 a.m. – 5 p.m.

www.frbsf.org

The Federal Reserve is the central banking system works to supervise and regulate banking institutions, and maintain the stability of the financial system.

Better Business Bureau:

3033 Wilson Blvd., Ste. 600

Arlington, VA 22201

(703) 276-0100

<http://www.bbb.org>

Better Business Bureau – Corporate Office
315 North La Cadena Drive, Colton, CA 92324
(909) 835-6064

Better Business Bureau – Culver City
6125 Washington Blvd., 3rd Floor, Culver City, CA 90232
(310) 945-3166

Better Business Bureau – Encino
17609 Ventura Blvd., Ste. LL03, Encino, CA 91316
(818) 386-5510

Better Business Bureau – Long Beach
3363 Linden Avenue, Suite A, Long Beach, CA 90807-4579
(562) 216-9242

Better Business Bureau – Placentia
550 West Orangethorpe Avenue, Placentia, CA 92870-6837
(714) 985-8922

California Attorney General – Public Inquiry
(800) 952-5225

California Bureau of Automotive Repair
10949 N. Mather Blvd.
Rancho Cordava, CA 95670
(800) 952-5210
www.bar.ca.gov

California Bureau of Electronic and Appliance Repair
(916) 999-2041
www.bearhfti.ca.gov

California Bureau of Security and Investigative Services
(916) 322-4000
www.bsis.ca.gov

California Department of Consumer Affairs
1625 N. Market Blvd., Ste. N112
Sacramento, CA 95834
(800) 952-5210
Phone: Mon.-Fri.: 8:00 a.m. – 4:50 p.m.
<http://www.dca.ca.gov>

California Division of Corporations
(866) 275-2677
http://www.dbo.ca.gov/About_DBO/organization/doc.asp

Consumer Credit Counseling Service / Springboard Non-Profit Consumer Credit Management

P.O. Box 5438
Riverside, CA 92517-5438
(800) 431-8157
<http://www.credit.org>

The program offers free counseling re: debts and personal budgeting. Enrolling in a Debt Management Plan Agreement allows counselors from the program to contact your creditors and make arrangements on your behalf. You will pledge to make your deposits on time and not to incur any new debt, to help you regain your financial freedom. The consultation is free. There is a \$75 fee for debt plan setup and educational materials. There is also a small monthly administration fee to cover the costs of handling accounts. The monthly administration fee is \$20 or 6.5% of disbursements, whichever is less. All services are available online, by phone, and in person.

Clearpoint Credit Counseling

Main office: 6055 E. Washington Dr., Ste. 390 Los Angeles, CA 90040
Mon.-Fri.: 7:00 a.m. – 11:00 p.m.
Sat.: 8:00 a.m. – 8:00 p.m.
(800) 750-2227
www.clearpoint.org

Provides very low cost services to prevent and solve personal money management difficulties and to develop personal finance knowledge through education, confidential counseling and debt repayment plans. Appointments can be made via phone for in-person, phone or online counseling.

Contractors State Licensing Board

9821 Business Park Drive
Sacramento, CA 95827
Southern California office: (562) 345-7656
Hotline: 1-800-321-2752
Mon-Fri: 8 a.m. – 5 p.m.
<http://www.cslb.ca.gov/>

The board protects consumers by licensing and regulating California's construction industry. CSLB investigates complaints against licensed and unlicensed contractors, issuing citations and suspending or revoking licenses.

Department of Consumer Affairs, Los Angeles County

500 W. Temple St., Room B-96
Los Angeles, CA 90012-2722
(800) 593-8222 (within Los Angeles)
(213) 974-1452 (outside Los Angeles)
<http://dca.lacounty.gov/>

Department of Insurance, Consumer Communications Bureau

300 South Spring Street, South Tower
Los Angeles, CA 90013
(213) 897-8921 Los Angeles area
(800) 927-HELP (4357) within California

Mon.-Fri.: 8:00 a.m. – 6:00 p.m.

<http://www.insurance.ca.gov>

Federal Consumer Product Safety Commission

1301 Clay Street, Suite 610-N

Oakland, CA 94612-5217

(510) 637-4050

<http://www.cslb.ca.gov/>

Government Claims Program, Board of Control in California

P.O. Box 48

Sacramento, CA 95812-0048

(800) 777-9229

<http://www.vcgcb.ca.gov>

Considers and settles claims of judgment against the State involving physical injury or loss of property.

Los Angeles County Neighborhood Legal Services

1102 E. Chevy Chase Drive

Glendale, CA 91205

Government Benefits Hotline: (800) 433-6251 (9:15 a.m. – 11:45 a.m.) M, W, & Th

Consumer Hotline: (800) 433-6251 (9:15 a.m. – 11:45 a.m.) M, T, Th, & F

<http://www.nls-la.org/>

CORPORATION INFORMATION

Business Licenses – Main Office

Los Angeles County Treasurer and Tax Collector
225 N. Hill St. Room 109
Los Angeles, CA 90012
(213) 974-2011
Mon-Fri: 8:00 a.m. - 5:00 p.m.
<http://ttc.lacounty.gov/default.htm>

Copyright Forms Information

Copyright Office -Library of Congress
101 Independence Avenue, S.E.
Washington DC 20559-6000
(202) 707-3000
Mon-Fri: 8:30 a.m. – 5:30 p.m. (EST)
<http://www.loc.gov/copyright>
call: Federal Citizen Information Center -(800) FED-INFO
<http://www.info.gov>

Fictitious Name Statement (DBA)

County Clerk, Branch Office -Airport Courthouse
11701 S. La Cienega Blvd, 6th Floor
Los Angeles, CA 90045
(310) 727-6142
(Filings accepted 8:30 a.m. – 3:00 p.m.)
<http://www.lavote.net/home/county-clerk/fictitious-business-names/general-info>

Public Utilities Commission, State of California

320 W. 4th St., Suite 500
Los Angeles, CA 90013
Los Angeles office: (213) 576-7000
Toll free: (800) 848-5580
Utility complaints: (800) 649-7570
<http://www.cpuc.ca.gov/default.aspx>
Regulates and handles complaints for privately owned utility companies, moving companies, limousine services, prepaid phone calls, cellular phones and communication companies.

Secretary of State, Business Entities

1500 11th Street
Sacramento, CA 95814
(916) 657-5448 or Los Angeles Branch, Business Entities - (213) 897-3062
<http://www.sos.ca.gov>
Mon-Fri: 8:00 a.m. – 5:00 p.m.
For information on filing, name availability, document filing support and legal review, status, statement of information, and service of process.

COUNTY RECORDER'S OFFICE

Los Angeles County
Registrar-Recorder/County Clerk
12400 Imperial Highway
Norwalk, CA 90650
Tel: 1(800)815-2666
<http://www.lavote.net>

DRAFT COUNSELING

American Friends Service Committee
634 S. Spring St., Ste. 300B
Los Angeles, CA 90014
(213) 489-1900
<http://www.afsc.org/office/los-angeles-ca>

FAMILY LAW

Child Abduction

Los Angeles County District Attorney's Office
211 W. Temple St.
Los Angeles, CA., 90012
(213) 257-2600
<http://da.co.la.ca.us/operations/child-abduction>

Child Support Services Department

Commerce Division
5500 S. Eastern Avenue, Commerce, California 90040
(866) 901-3212
<http://cssd.lacounty.gov/wps/portal/cssd/home>

Day Care Licensing, State of California

6167 Bristol Parkway, Suite 400, MS 29-13
Culver City, CA 90230
(310) 337-4333
Mon.-Fri.: 8 a.m. – 5 p.m.
<http://cld.ca.gov/>

Licenses and monitors children's day care centers and adult board and care facilities. Responds to complaints regarding such facilities but not regarding nursing and convalescent homes.

Los Angeles County Department of Children and Family Services

425 Shatto Place
Los Angeles, CA 90020
Headquarters' Receptionist: (213) 351-5507
<http://dcfs.co.la.ca.us/index.html>

GOVERNMENT ATTORNEYS AND ELECTED OFFICIALS

Councilman Paul Koretz's Office (District 5 -- includes UCLA)

200 N. Spring St., Ste. 440

Los Angeles, CA 90012

(310) 289-0353 (West L.A. office)

(213) 473-7005 (Downtown office)

Mon.-Thurs.: 9:00 a.m. – 5:30 p.m.; Fri: 9:00 a.m. – 5:00 p.m.

<http://www.lacity.org/council/cd5/>

Los Angeles City Attorney's Office, Airport Court

James K. Hahn City Hall East, Ste. 800

Los Angeles, CA 90012

(213) 978-8100

Mon.-Fri.: 8:30 a.m. – 5:00 p.m.

<http://www.lacityattorney.org>

IDENTITY THEFT

If you believe you are a victim of identity theft you need to one, call the *Federal Social Security Administration Fraud Hotline* (800) 269-0271

(Helpful information to have before you call: Name, Address, Social Security, Birthday, Account Numbers, and Telephone Number) and second, file a police report with your local authorizes (note the report number and officer's name)

Beverly Hills Police Department - (310) 550-4951

West L.A. / Downtown Police Department Non-Emergency - (877) 275-5273

Santa Monica Police Department - (310) 458-8491

Federal Trade Commission's Identity Theft Hotline

<http://www.ftc.gov/bcp/online/pubs/credit/idtheftmini.htm>

HOUSING

City of Los Angeles – Department of Building & Safety

6262 Van Nuys Blvd. #251

Van Nuys, CA 91401

(213) 473-3231

(888) 524-2845

Mon., Tues., Thurs., Fri.: 7:30 a.m. – 4:30 p.m.

Wed.: 9:00 a.m. – 4:30 p.m.

<http://www.ladbs.org>

Building defects, code enforcement

Los Angeles County Department of Consumer Affairs (Rent Control)

455 N. Rexford Drive, Beverly Hills, CA 90210

(310) 285-1119

www.beverlyhills.org/rent

Los Angeles County Department of Public Health - Environmental Health Department

5050 Commerce Drive
Baldwin Park CA 91706
(888) 700-9995 Hotline

Maintenance of apartments, health code violations, general sanitation, nuisance, reporting child or dependant abuse, rat control (when more than five units).

<http://www.publichealth.lacounty.gov>

Hollywood-Wilshire Area

3530 Wilshire Blvd., 9th Floor, Los Angeles, CA 90010

(213) 351-7895

Mon.-Fri.: 8:00 a.m. – 5:00 p.m.

West Los Angeles Area

3530 Wilshire Blvd., Ste. 1110

Los Angeles, CA 90010

(213) 351-0288

Mon.-Fri.: 8:00 a.m. – 5:00 p.m.

Los Angeles County Neighborhood Legal Services

Hotline: (800) 433-6251

Los Angeles Rent Stabilization (Los Angeles Housing and Community Investment Department)

1200 W. 7th St., 1st Floor

Los Angeles, CA 90017

(866) 557-7368

http://www.lacity.org/lahd/ten_land.htm

Mon.-Fri.: 9:00 a.m. – 4:00 p.m.

To check if a property is subject to the Rent Stabilization Ordinance, visit Zimas at

<http://zimas.lacity.org/>.

Santa Monica Rent Control Board

1685 Main Street, Room 202

Santa Monica, CA 90401

(310) 458-8751

Walk-in: Mon.-Fri.: 8:00 a.m. – 4:30 p.m.

Phone: 7:30 a.m. – 5:30 p.m. (except every other Fri., closes at 5:00 p.m.)

<http://www.smgov.net/departments/RentControl>

West Hollywood Rent Stabilization Department

8300 Santa Monica Blvd., 1st Floor

West Hollywood 90069

(323) 848-6400

Mon., Tues., Wed., Fri.: 9:00 a.m. – 5:00 p.m.; Thurs.: 10:00 a.m. – 5:00 p.m.

<http://www.weho.org/residents/rent-stabilization-housing>

LOS ANGELES COUNTY LAW LIBRARY

301 W. 1st Street

Los Angeles, CA 90012

(213) 785-2529

<http://www.lalawlibrary.org/>

Hours: Mon., Wed.-Fri.: 8:30 a.m.-6:00 p.m., Tues.: 8:30 a.m.-8:00 p.m., Sat.: 9:00 a.m.-5:00 p.m.

SMALL BUSINESS

SCORE: Counselors To America's Small Business

330 North Brand Blvd., Suite 190

Glendale, CA 91203

<http://www.score.org/>

(818) 552-3206

Mon. – Fri.: 10:00 am – 2:00 pm | Open one Saturday of the month (check website)

Services include low-cost workshops and free one-on-one counseling for start-ups and small business owners. Counselors can assist with information regarding available financing, marketing, business plans, and tax requirements. Appointments are not required. See website for online resources and SCORE location listings.

USC Small Business Clinic

USC Gould School of Law

699 Exposition Blvd.

Los Angeles, CA 90098-0071

(213) 740-1928

<http://gould.usc.edu/academics/clinical-programs/small-business-clinic/>

Services include counseling on business structure, forming corporations, drafting shareholder agreements, legal research, and drafting simple contracts. There is an application process to become an SBC client. There is no charge for SBC's assistance other than outside fees and costs.

SMALL CLAIMS COURT

Department of Consumer Affairs, Los Angeles County Office

500 West Temple Street, B96

Los Angeles, CA 90012-2706

(213) 974-1452

Small Claims Advisor

(800) 593-8222

Mon.-Fri.: 8:00 a.m. - 4:30 p.m.

<http://www.lasuperiorcourt.org>

TAX INFORMATION

Internal Revenue Service

(800) 829-1040 (individuals)

(800) 829-4933 (businesses)

Mon.-Fri.: 7:00 a.m. – 10:00 p.m.; Sat.: 10:00 a.m. – 3:00 p.m.

<http://www.irs.gov>

XVII. UCLA SERVICES

Dashew Center for International Students & Scholars (Immigration)

106 Bradley Hall

(310) 825-1681

Mon.-Fri.: 8:30 a.m. – 5:00 p.m.

<http://www.internationalcenter.ucla.edu>

Provides information to international students who are interested in traveling or need a list of lawyers.

Office of Ombuds Services

Kathleen Canul, Director

Strathmore Building

501 Westwood Plaza, Ste. 105

Los Angeles, CA 90024

(310) 825-7627

Mon.-Fri.: 8:00 a.m. – 5:00 p.m., or by appointment

<http://www.ombuds.ucla.edu>

Provides assistance in resolving conflicts, disputes, and complaints on informal basis to all members of UCLA community. Provides independent, neutral, and confidential services.

Parking Services

Manager – David Wiedeman

555 Westwood Plaza, Ste. 100

Los Angeles, CA 90095

(310) 825-1386

Mon.-Thurs.: 8:00 a.m. – 5:00 p.m.

<http://www.transportation.ucla.edu/parking/Parking.htm>

Staff/Faculty Counseling Center

10920 Wilshire Blvd

Los Angeles, CA 90024

(310) 794-0245

Mon.-Fri.: 8:00 a.m. – 5:00 p.m.

<http://www.chr.ucla.edu/employee-counseling>

Provides counseling, consultation, and training for staff and faculty.

University Counsel

Amy Blum

3149 Murphy Hall

Mon.-Fri.: 8:30 a.m. – 5:30 p.m.

(310) 825-4042